



Particular Terms and Conditions of Sale – Antarctica 2021/2022 -

Updated 26/02/2020

1.- The rates of our cruises are per person and include the following:

- All meals while on board the ship (from dinner on the day of embarkation to breakfast on the day of disembarkation)
- Captain's welcome cocktail and gala dinner
- "Open Bar" (pouring wines, house champagne, alcohol except premium brands... list available upon request)
- Evening entertainment and events
- Room service 24h (special selection)
- Highly qualified bilingual French/English expedition team on all cruises
- Lectures presented by the expedition team
- Park entry fees into protected areas
- Free unlimited WIFI onboard
- Complimentary boot rental (except for guarantee deposit)
- Complimentary polar parka for you to keep

1.1.- The rates of our cruises onboard *Commandant-Charcot* also include:

- participatory science organised by the expedition team
- snowshoeing, hovercraft outings, kayak outings, guided hikes and air balloon ride

**activities are subject to availability and weather conditions

1.2.-Our Antarctica "Hotel, flights*, cruise and transfers" program rates onboard *Commandant-Charcot* are per person and also include:

Ushuaia/Ushuaia cruises:

1-night stay in a 5*-star hotel in Santiago (Chile) (rooms available from late morning), dinner including beverage package, breakfast and transfer to the airport.

Flight Santiago / Ushuaia.

Transfer to the port in time for embarkation.

On disembarkation day, transfer to the airport, flight Ushuaia/Santiago.

Puerto Montt/Ushuaia cruise:

1-night stay in a 5*-star hotel in Santiago (Chile) (rooms available from late morning), dinner including beverage package, breakfast and transfer to the airport.

Flight Santiago / Puerto Montt.

Transfer to the port in time for embarkation.

On disembarkation day, transfer to the airport, flight Ushuaia/Santiago.

Ushuaia/Montevideo cruise:

1-night stay in a 5*-star hotel in Santiago (Chile) (rooms available from late morning), dinner including beverage package, breakfast and transfer to the airport.

Flight Santiago / Ushuaia.

Transfer to the port in time for embarkation.



1.3-Our Antarctica “Hotel, flights*, cruise and transfers” program rates onboard *Boréal, Austral* and *Lyréal* are per person and also include:

Ushuaia/Ushuaia cruises:

1-night stay in a 4*-star hotel in Buenos Aires (rooms available from late morning), dinner including beverage package, breakfast and transfer to the airport

Flight Buenos Aires / Ushuaia

Lunch in Ushuaia and transfer to the port in time for embarkation

On disembarkation day, transfer to the airport, flight Ushuaia/Buenos Aires

Ushuaia/Montevideo and Ushuaia/Cape Town cruises:

1-night stay in a 4*-star hotel in Buenos Aires (rooms available from late morning), dinner including beverage package, breakfast and transfer to the airport

Flight Buenos Aires / Ushuaia

Lunch in Ushuaia and transfer to the port in time for embarkation

Montevideo/Ushuaia cruise:

On disembarkation day, transfer to the airport, flight Ushuaia/Buenos Aires

- In case of the Traveller’s opposition, prior to the Signing of the Contract, to the Hotel, flights & transfers Service included in the Fixed-rate Package, a penalty fee of 30% of the Service amount excluding taxes will be charged to the Traveller.

* All flights indicated and included in the cruise package are in economy class.

2- Our cruise rates do not include:

- The optional excursion “Tierra del Fuego National Park” on embarkation days in Ushuaia for cruises onboard *Boreal, Austral* and *Lyréal*. This excursion must be prebooked and paid at least 3 months prior to departure.
- Any ground services before and/or after the cruise other than the ones mentioned in each “Hotel, flights, cruise and transfers” package and for which details are available upon request. Don’t hesitate to contact your travel agent or consult www.ponant.com
- The optional pre and post cruise programs, overlands and excursions presented in the brochure and on www.ponant.com
- Visa expenses (which may include additional administrative charges imposed by the authorities of a country) and/or immigration reciprocity taxes if applicable.
- Gratuities to onboard crew, local guides and drivers
- Luggage handling
- Optional Spa package to be booked prior your departure
- Polar diving when offered onboard *Commandant-Charcot*
- Kayaking and snowshoeing outings when offered onboard *Boreal, Austral* and *Lyréal*
- Beverages other than the ones mentioned
- Laundry services, hair salon and à la carte Spa treatments
- Personal expenses, on board medical consultations and drug prescriptions
- Cancellation/luggage/assistance/repatriation/medical insurance(s)

3-Ground services



Ground services in the port of departure, transfers to the ship, including, as applicable, hotel room and restaurant bookings or guided tours, are performed by independent suppliers who are not employees of Compagnie du Ponant. In this respect, Compagnie du Ponant acts only as an agent and shall not be held liable for said services or for the acts or omissions of sub-contractors or other contractors. The passenger agrees that Compagnie du Ponant acts as agent and/or trustee for any person including ground and maritime agents and subcontractors, who provide any service forming, or in connection with, any part of the cruise.

Our Cruise and Flights package programs are made in connection with Compagnie du Ponant selected regular or private charter flights. Final timings and schedule of the day by day program will be communicated with the cruise ticket. All our programs are based on economy class air and according to number of seats available. If the class is not available anymore, we will suggest, depending on the availability, extra seats with a supplement.

On International flights, check-in luggage is limited to 23kg/50lbs and 8kg/11 to 17lbs per person for carry-on luggage (besides airlines frequent flyer advantages). On regular domestic or intercontinental flights, check-in luggage limits are between 15 and 20 kg/33 to 44lbs and 5 to 8kg/17lbs per person for carry-on. On Compagnie du Ponant Private charter flights, check-in luggage is limited to 23 kg/50lbs and 5kg/11lbs maximum per person as carry-on. We thank you for taking these restrictions into account. Airline carriers charge for extra weight and sometimes refuse, for strict security reasons, to check-in overweight and oversized luggage. Compagnie du Ponant and the airline carriers waive all liability for luggage with extra weight that is refused at the check-in.

3.1 Services included in “Cruise, flights and Transfers packages:

Packages “Cruise, Flights and Transfers” include ground services before and/or after the cruise as described in documents available 15 months prior departure of each cruise and available on www.ponant.com . However, the complete details will only be made available once the flight times have been confirmed (approximately 3 months prior to departure).

3.2 Ground activities included during expedition cruises itself:

By choosing an expedition cruise, passengers agree to follow the rules of good conduct presented by the expedition team during the cruise. We remind you that being properly equipped is essential (clothing, sunglasses, etc.) and we recommend bringing binoculars to enable you to observe the wildlife comfortably and respectfully during your excursions and shore visits.

3.3 Pre and post-cruise programs and pre bookable tours

Pre and Post-cruise programs (as detailed on www.ponant.com), pre bookable tours and shore excursions are performed by independent suppliers who are not employees of Compagnie du Ponant. In this respect, Compagnie du Ponant acts only as an agent and shall not be held liable for said services or for the acts or omissions of sub-contractors or other contractors. The passenger agrees that Compagnie du Ponant acts as agent and/or trustee for any person including ground and maritime agents and subcontractors, who provide any service forming, or in connection with, any part of the cruise.

Hotel accommodations are based on 4 and 5-star rated hotels. Official check-in time is 4pm, check-out time is 11am unless early check-in or late check-out supplement are paid.

Travellers are advised to check all the information with the authorities concerned prior to the departure date. CDP advises Travellers to consult the country factsheets relating to the chosen destinations. CDP specifically draws Travellers' attention to the fact that the information provided may change up until the departure date, and they are advised to consult that information up until
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the time of departure. CDP invites Travellers to adjust their behavior to the visited country, to exercise vigilance and to avoid carrying valuable objects during their travel.

3.4 Shore excursions

Unless otherwise noted, shore excursions are sold and charged on board and are ruled by general conditions that apply to the contract signed with the local tour operator and the relevant national regulations. The passenger agrees that CDP acts as agent and/or trustee for any person including ground and maritime agents and subcontractors, who provide any service in connection with any part of the cruise.

Excursions can involve activities that may not suit persons with disabilities. Prices are only given as an indication and may change. Before departure, you will receive a tour program detailing the excursions on offer with the latest rates. Five months before cruise departure, shore excursions can also be viewed on www.ponant.com. Shore excursions are currently only bookable onboard. In the event of an excursion being cancelled due to a technical reason, shortage of participants or a case of force majeure, the client will not be charged and will not be eligible for any compensation. Please note that you will not be reimbursed for excursions if you cancel after registration. Any meals offered during excursions are simple and should not be compared to the standards on board the ship.

3.5 Polar diving

Onboard *Commandant-Charcot*, polar diving is optional and operated with the equipment and zodiacs of PONANT.

Required certification:

The minimum level required is 2 stars CMAS or the PADI Advanced Open Water Diver (or equivalent), including the dry-suit diving specialty. The diver must show proof of 50 cold-water dives of which 20 with dry-suit, these documents must be forwarded to PONANT before the cruise.

In order to participate to diving sessions, guests must have with them a medical certificate less than 1-year-old and their up to date dive book.